

**Safety Communication**

**رسالة سلامة**

**Unable to return to a ready for use state which result in delay of therapy**

<b>Device/ Product Description:</b>	+ Defibrillator/Monitor
<b>Brand:</b>	HeartStart XL
<b>Lot/Serial Number:</b>	All for Model number 861290
<b>Manufacturer:</b>	Philips Healthcare
<b>Problem:</b>	<p>The affected devices may fail to turn on or unexpectedly attempt to restart, rendering it unable to return to a ready for use state. Additionally, this issue may occur when the device is in standby mode, when attempting to power on to run a self-test. If this occurs, the device will indicate that it is not ready for use.</p> <p>These device behaviors could result in a delay of therapy being delivered to a patient if the defibrillator/monitor is needed for immediate use.</p>
<b>Recommendation/Actions:</b>	<ul style="list-style-type: none"><li>- Identify a device that exhibit these behaviors and remove the device from service</li><li>- Contact Philips authorized representative to perform the planned action.</li></ul> <p>For more information you may click <a href="#">here</a></p>
<b>Devices/Products photo:</b>	



**Authorized Representative  
Details**

AR name:	<b>Philips Healthcare</b>
Assigned Contact Person:	Mohammad Alsamhan
Mobile/Phone:	0503879145
Email:	sfda.sa.met@philips.com

