

Safety Communication

رسالة سلامة

The virus specimens transportation tube in Transport Medium may leak

Device/ Product Description:	Transport Medium
Brand:	CITOTEST
Affected product:	Lot No. 042001 Affected serial numbers: 2118-0019
Manufacturer:	Citotest Labware Manufacturing Co.,Ltd
Problem:	The virus specimens transportation tube may leak.
Recommendation /Actions:	<ul style="list-style-type: none">• Saudi Food and Drug Authority recommends using Medical Devices that have a Marketing Authorization (MDMA) from SFDA.• Stop using the product and contact the supplier for a replacement. <p>For more information, please check the “NCMDR portal website“</p> <p>If you think you had a problem with your device or a device your patient uses, please report the problem to SFDA through: NCMDR Vigilance system 19999 unified call center</p>

<p>Devices/Products photo:</p>		
<p>Authorized Representative Details</p>	<p>AR name:</p>	<p>Al Osool Medical Trading Company</p>
	<p>Assigned Contact Person:</p>	<p>Abdulaziz Al-Otaibi</p>
	<p>Mobile/Phone:</p>	<p>Mobile number: +(966) 0558400089 Phone number: (011) 2754871 ext. 222</p>
	<p>Email:</p>	<p>info@alosoolumedical.com</p>

