



Medical Device Sector
Surveillance & Biometrics Executive Department

قطاع الأجهزة والمنتجات الطبية الإدارة التنفيذية للرقابة والقياسات الحيوية

Safety Communication

رسالة سلامة

May Be Susceptible to Cybersecurity Vulnerabilities

Device/ Product Description:	MyCareLink Smart 25000 Patient Readers	
Manufacturer:	Medtronic Inc	
Problem Summary:	Cybersecurity vulnerabilities could allow an unauthorized user to control a Patient Reader. For more information, please check Here. If you think you had a problem with your device or a device your patient uses, please report the problem to SFDA through: NCMDR Vigilance system 19999 unified call center	
	AR name:	Medtronic Saudi Arabia LLC
	Assigned Contact Person:	Faisal Matbuli
	Mobile/Phone:	+(966) 535355500
	Email:	ksa.ra@medtronic.com

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