Safety Communication   رسالة سلامة

A number of bugs and technical issues

Device/ Product Description:	blood purification device
Brand Name:	HF440
Affected product:	Software Release Versions: 2.8 to 3.1.4
Manufacturer:	Infomed SA
Problem:	A number of bugs and technical issues corrected through software updates include: - Waste Flow Errors: Leads to interrupted treatment and erroneous error codes. - Wi-Fi Connection: Wi-Fi being turned on can crash unit during treatment. - Treatment Data: Treatment history, nursing staff record data to patient records not available. - Date Format Conflicts: Date format inconsistent across different screens; sometimes DD/MM/YYYY, other times MM/DD/YYYY - Intermittent screen freezing: Touchscreen becomes inoperable.
Recommendation /Actions:	• Make sure that this document is reached to the end-users. • Contact the authorized representative for the required software updates. For more information, Please see click here. If you think you had a problem with your device or a device your patient uses, please report the problem to SFDA through:

Devices/Products photo:		
Authorized Representative Details	AR name:	Advance Nfood Medical Company
	Assigned Contact Person:	Abdullah al dosary
	Mobile/Phone:	+(966) 501455589
	Email:	fayaz@nfood.com.sa