

**CalSource Forte effervescent tablets – Calcium 500 mg – Labelling Information Error**

**Dear Healthcare Professional,**

Haleon KSA in agreement with the Saudi Food and Drug Authority would like to inform you of the following:

- **Summary**
  - It has been recently brought to the attention of Haleon that the CalSource Fort effervescent tablets product in market has a labelling error on the outer packaging.
  - The error appears as misspelling under the ingredients section of the outer packaging as the dosage of “Calcium lactate-gluconate 1132 gm” instead of “Calcium lactate-gluconate 1132 mg”.
  - The identified misprint does not impact the usual product dosage and recommendation.
- **Further information on the safety concerns and the recommendations**

Haleon totally understand that this labelling error could cause confusion to some healthcare professionals in terms of identifying the correct ingredient dosage. Therefore, this letter has been developed and distributed to explain the issue and avoid any confusion.

Haleon would like to confirm that the identified error appears only on the outer pack. However, the product insert leaflet and rest of labelling information are accurate and represent the correct dosage of ingredients within the pack.

<b>- To report any adverse event(s):</b>	<b>- للإبلاغ عن أي آثار جانبية:</b>
<b>Kingdom of Saudi Arabia</b> -National Pharmacovigilance center (NPC) Reporting Hotline: 19999 E-mail: <a href="mailto:npc.drug@sfda.gov.sa">npc.drug@sfda.gov.sa</a> Website: <a href="https://ade.sfda.gov.sa">https://ade.sfda.gov.sa</a>	<b>المملكة العربية السعودية</b> - المركز الوطني للتبليغ (NPC) الاتصال بالرقم الموحد: 19999 البريد الإلكتروني: <a href="mailto:npc.drug@sfda.gov.sa">npc.drug@sfda.gov.sa</a> الموقع الإلكتروني: <a href="https://ade.sfda.gov.sa">https://ade.sfda.gov.sa</a>
<b>- Haleon Arabia Limited - Head Office, Jeddah</b> Mobile: +966-53-553-3647 Email: <a href="mailto:mystory.sa@haleon.com">mystory.sa@haleon.com</a> P.O. Box 48034, Jeddah 21572, Saudi Arabia	<b>- هاليون العربية المحدودة – المكتب الرئيسي، جدة.</b> جوال: +966-53-553-3647 البريد الإلكتروني: <a href="mailto:mystory.sa@haleon.com">mystory.sa@haleon.com</a> ص.ب. 48034، جدة 21572، المملكة العربية السعودية.

**- Haleon Products**

Product Name	Active ingredients
CalSource Forte effervescent Tablets	Calcium lactate gluconate 1132 mg + Calcium carbonate 875 mg

Yours respectfully,

*For and on behalf of Haleon,*

**Hosam M Bin Homed**

Local Safety Responsible - KSA

*Hosam M. Bin Homed*

Electronically signed by: Hosam M Bin Homed  
Reason: I am signing this document as author and attest to its accuracy, completeness and integrity.  
Date: Nov 7, 2024 17:39 GMT+3